



GOLDER RANCH FIRE DISTRICT

Fire ♦ Rescue ♦ Medical
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Chief Randy Karrer



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Golder Ranch Fire District EMS Membership Plan FAQ Sheet

Golder Ranch Fire District (GRFD) is proud to serve the communities of Oro Valley, Catalina and Saddlebrooke with state of the art emergency medical services. This FAQ sheet provides answers to frequently asked questions about the new EMS Membership Plan.

- 1. Q: What costs and services does the GRFD EMS Membership plan cover?**
A: After billing your insurance, GRFD will accept the amount received as payment in full. It will cover any patient's out of pocket expenses (including deductibles or co-pays) for **MEDICALLY NECESSARY** ground transports within GRFD's district.
- 2. Q: Who is considered a member in the household and does it cover visiting guests?**
A: A household member includes all family members living in the household on a regular basis **ONLY**. This does **NOT** include temporary visitors or neighbors.
- 3. Q: Does the membership cover ALL types of transports?**
A: No. The membership only covers **MEDICALLY NECESSARY** ground transports.
- 4. Q: Does the Membership cover any ground transports originating from places other than my residence, but still in the District?**
A: Yes. If you are in need of a **MEDICALLY NECESSARY** ground transports originating from a different location other than your home and it is within the District, GRFD will provide a ground transport to the closest recommended hospital and will not balance bill you.
- 5. Q: Does the Membership cover when another ambulance company transports me within the District when GRFD is not available?**
A: Yes. GRFD will cover those out-of-pocket expenses, if any.
- 6. Q: Does it cover other ambulance companies that may transport me outside the District?**
A: No. The membership only covers GRFD's **MEDICALLY NECESSARY** ground transports originating within the District, and provided by GRFD only. It may include interfacility ground transports to destinations outside the District (subject to Medicare guidelines).
- 7. Q: Who do I call if I have a question about a bill received by GRFD and I am a member?**
A: Billing Department office (520) 825-5902.